

QUALITY POLICY

AWB Co in recognises the need for simple, yet effective Quality Management processes and systems. These processes will provide essential support across all the company's operational activities. To achieve this, the company business system will be maintained as a minimum in accordance with AS/NZS ISO 9001:2015 Quality Management Systems.

AWB Co has a commitment to its stakeholders to conduct its operations in a manner that adds value to our customer requirements and ensures business sustainability. By developing AWB Co systems to capture best practice we will always aim to achieve an effective result and meet applied Quality objectives.

AWB Co is committed to:

- ▶ **Objectives and targets** will be set annually, with achievement monitored, measured, and reported monthly to ensure that the system achieves its intended results.
- ▶ **Achieving customer satisfaction** by maintaining open communication and developing an understanding of customer needs and expectations. AWB Co will align its systems through adequate planning to these needs and expectations.
- ▶ **A zero-defect culture** by ensuring that potential risks are captured and actioned at an early stage in the project lifecycle; by utilising review processes and by the use of competent personnel, sub-contractors and vendors.
- ▶ **Maintaining compliance with contractual, statutory and regulatory requirements** by identification of these requirements within its business and project activities.
- ▶ **Effective communication** by provision of relevant policies, procedures, training and accessibility to relevant information.
- ▶ **Availability of adequate resource** by provision of organisational structures, utilities, equipment, and suitable work environments to enable offices and project teams to achieve an effective output at all levels.
- ▶ **Our people** by personal and professional development and career growth opportunities.
- ▶ **Continuous improvement of the quality management system** by promoting a learning culture within the organisation and ensuring the availability of knowledge across all our projects built on experience of the AWB Co teams.

This policy is applicable to AWB Co. and its subsidiaries in all its operations and functions including those situations where employees are required to work off-site where AWB Co. may also adopt any additional requirements of the responsible authorities for such sites. This policy shall be reviewed annually to ensure it remains relevant and appropriate specifically in response to any significant change in the business and or HIRAC outcomes. It is to be made available to employees and interested parties upon request, via the AWB website and through its display in a prominent position at AWB offices. This policy is also available within online shared servers. This policy shall be communicated to all workers via initial inductions and managed inline with AWB document control processes. The Senior Management Team takes overall responsibility for the effectiveness of the Quality management system. Senior management will provide support and encouragement to all management and supervisors, assisting them to demonstrate their leadership in their areas of responsibility.

Policy Authorised by



Graeme Kennedy
Director
19/11/2021

Policy Authorised by



Nick Stock
Director
19/11/2021